

Answers to Your Questions

The Electronics Experts Explain

Solution for Workshops

Professional Service for Your Customers



You've got the questions – we've got the answers



Professional repair means finding solutions for your customers



In the Portal at a Glance: Questions and Answers

- ▶ **Is repair work covered by any guarantee?**
Yes, we provide a one-year guarantee on repairs.
- ▶ **Do I have to pay extra to have the faulty components collected?**
No, we place the collection order and it is covered by the shipping charges.
- ▶ **Do the repaired components need to be "taught in"?**
Repaired components can generally be re-installed without being taught in. We would point this out if this is not the case. The initialization process would then have to be performed in an authorized workshop.

... more questions and answers in the Portal!

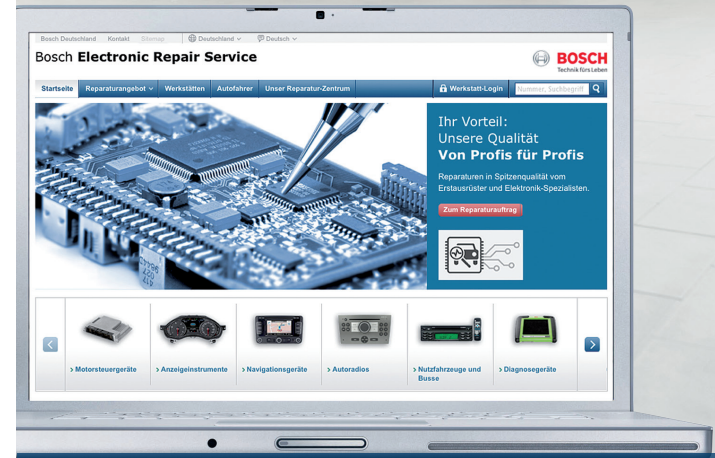
Your Benefits at a Glance:

- ▶ **Fair repair:** The repair of electronic components as a value-driven solution
- ▶ **Better service:** Satisfied customers come back!
- ▶ **Reliable and fast:** Repaired components are usually dispatched within 48 hours of arriving at the Bosch Electronic Repair Service
- ▶ **Quality is Quality:** That is what Bosch, the world's leading original equipment manufacturer and developer of electronic vehicle systems, stands for



Access the new Electronic Repair Portal in a flash using this QR code – without having to search or enter any information! It's easy: just scan the QR code with your mobile device and, via software or an app, you will be taken straight to the Portal so that you can enter your repair order.

www.bosch-repair-service.com



Reliable, Quick, and Fair

Bosch Electronic Repair Service

Workshop Login:
Register and start using the Electronic Repair Service in just a few steps!



BOSCH
Invented for life



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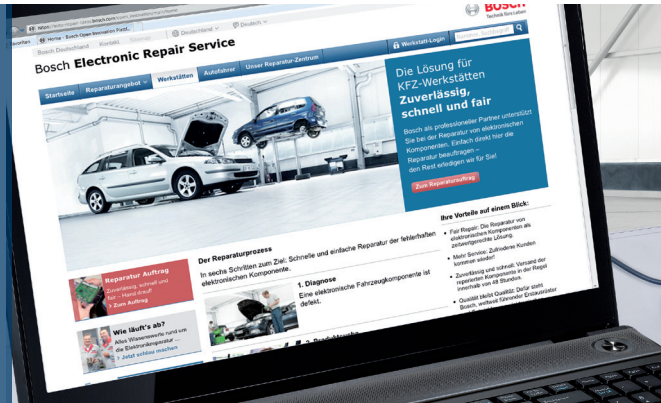
Electronic Repair Portal from Bosch

Reliable, Quick, and Fair

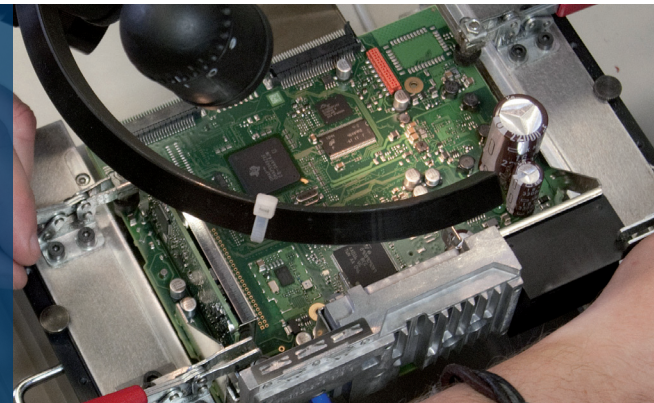
Solution for Vehicle Workshops

The Repair Services

Broad Range – Strong Performance



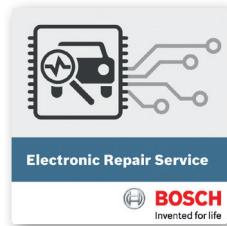
Search, order, track: The Electronic Repair Portal



Reliable: The most up-to-date diagnostics and repair procedures



Always up-to-date: Our range of repair services is continuously being expanded



Your Benefit: Our Quality – First Class Repair Service for Electronic Vehicle Components

Now you can order top quality repairs by original equipment manufacturer and electronics specialist Bosch in the new Internet Portal.

www.bosch-repair-service.com

Regardless of whether it's the radio, navigation system, engine control unit, or any other electronic component in the vehicle: if a fault occurs, your customer wants a quick replacement. You are often faced with the challenge of repairing the component at a price that fits the current value of the vehicle.

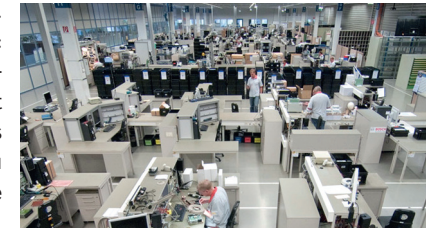
The Internet Portal of the Bosch Electronic Repair Service: The Solution for Professional Component Repairs

The process is very easy for you: you have diagnosed a component failure. Ensure the component is removed correctly and order the repair via the Electronic Repair Portal. A courier will collect the faulty device from your premises and deliver it to the Bosch Electronic Repair Service. There, after careful analysis, the device is repaired by electronics specialists with maximum efficiency and care. Special simulation software is used to check the repaired device right down to the last detail under realistic operating conditions. The component leaves the Bosch Electronic Repair Service, usually 48 hours after delivery, packaged to prevent any impact damage, and arrives at your workshop quickly, to be installed by your experts there.

The electronic repair is offered at a fixed price. If this is not possible, a cost estimate will be produced for you immediately.

Quality is Quality

More than 200 highly-qualified electronics specialists repair thousands of devices from all over the world at the Bosch Electronic Repair Service. With this expertise, combined with the modern, high-performance equipment at every workstation, the Bosch Electronic Repair Service is able to deliver top quality repairs. And quickly, too: the repaired electronic component is usually on its way back to you 48 hours after we receive it.



Quick and easy:
Six steps to the goal



- 1. Diagnosis**
Faulty electronic component
- 2. Product search**
Quickly found in the Portal
- 3. Repair order**
Fixed price or cost estimate



- 4. Collection from your workshop**
By courier
- 5. Repair by the professionals**
By electronics specialists
- 6. Delivery to your workshop**
Usually 48 hours after receipt

